Managed Print Services
Solutions & support services
A Managed Print Service (MPS) is one of the easiest ways to reduce and control costs, improve productivity and ensure compliance.

At Xeretec, we believe that a successful MPS is not just the delivery of a standardised fleet or an automated supply of consumables. It should be an individual journey – one that helps your business obtain the maximum benefit from managing print better, aligned to your business objectives. As Xerox’s largest partner in Europe, we have the skills and expertise to help you fully realise the benefits of a managed print service.

An MPS from Xeretec takes a holistic overview of a company’s output management, assessing not only devices but also the documents that are being printed and how they are being used. This enables us to provide advice and make recommendations about implementing new and more effective document workflows, helping to improve and speed up paper-intensive processes. We cannot recommend the right MPS for your business without this in-depth analysis. We continually assess the workload your devices are subjected to, so we can make recommendations based on over or under utilisation of your assets. This ensures you optimise the existing print resources you already have, before investing in new technology.

You may be looking to address some of the following objectives: cost reduction and control, digitisation of paper-intensive processes and documents, consolidating a solution across global networks to allow staff to print/copy/scan in any offices worldwide, increasing security, and many more.

Xeretec has its own in-house software development team, which enables us to create bespoke apps and custom reporting dashboards to truly tailor our service for our clients.

Our print management solutions include:

- Pull printing solutions
- Print tracking & monitoring
- Mobile print solutions
- Fax solutions
- Scanning solutions
- On-device apps

Benefits of Xeretec MPS

- Gain visibility into how printers are used: identify who is printing, what they’re printing and when they’re printing
- Increase security
- Reduce and control print volume and costs
- Remove burden from IT staff
- An MPS solution designed to fit your business for the long-term
- Rationalise billing with one itemised invoice and one supplier
- Streamline document workflows and increase productivity
- Reduce environmental impact
Print Assessment

Xeretec believes that it is impossible to recommend the correct MPS solution without conducting a complete and thorough assessment of your current print environment. We use Xeretec Vision, our own leading software, and monitor your device usage over a set period of time. Vision uses powerful “What If” scenarios to allow us to demonstrate the impact of proposed changes to a print environment.

With the information gathered and displayed by Xeretec Vision, along with information provided by you about your business, your processes and what you would like to achieve from your MPS, we can evaluate a solution that will satisfy your needs on a long-term basis.

Following the successful implementation of an MPS solution, we will install our Xeretec Pulse software which will allow you to continually monitor your print usage across users, teams and departments.

Let the Xeretec team of assessment and technical experts guide you on the best technology and solutions for your business.
Support Services

**Xeretec Helpdesk**

The right support infrastructure is critical to minimising downtime and reducing the strain on internal departments. Xeretec has a state-of-the-art helpdesk facility to support our customers, putting us in control of the service and support we deliver.

Our helpdesk allows you to focus on your business instead of your print fleet, providing our customers with accountability, visibility and control. We recognise the value in having one port of call for both solutions and hardware support, so we dedicate a helpdesk agent to you to monitor your fleet and deal with any ongoing support issues. Leading edge management systems and the proactive management of your fleet removes the burden on your IT department, and where possible we aim to remote fix any issues reducing engineer visits to your site.

Xeretec’s helpdesk facility also enables us to offer bespoke customer solutions such as integration into your existing helpdesk infrastructure.

We also put processes in place to drive our continual improvement policy. This ensures we constantly evolve and improve the service we offer.

**Lease Finance**

Xeretec sources financing solutions for many of our customers. We have forged strong alliances with a network of leading underwriters and specialist technology finance providers – such as Xerox Finance, HP Financial Services and Grenke Leasing. We work with them to select the best finance options to meet your requirements.

Our partners can incorporate everything into one finance contract, rather than having multiple contracts for different elements of your MPS and print fleet. We offer a wide range of financing options at highly competitive rates.*

*XSubject to circumstances

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